

# John Howard

THE JOHN HOWARD SOCIETY OF MANITOBA

*Annual Report*  
**2020-2021**

**Change from the inside**





*The Literacy department at the John Howard Society is part of a nation-wide fundraising effort to build literacy in Canada. Our work focuses on learner-led literacy and numeracy among men who are or have been incarcerated. See the Literacy department's full report on pages 10-12.*

## TABLE OF CONTENTS

Chair's report. . . . .	page 3
Executive Director's report . . . . .	page 4
Building report . . . . .	page 5
Reintegration . . . . .	page 6
Community Residential Facility (CRF) . . . . .	page 8
Literacy . . . . .	page 10
Healing & Harm Reduction Substance Use Program . . .	page 13
Canada Border Services Agency . . . . .	page 14
Bail Navigation Program . . . . .	page 14
Board of Directors, Staff listing . . . . .	page 15
Financial statements . . . . .	page 16
Thanks to our supporters . . . . .	page 20

## WELCOME FROM THE BOARD CHAIR

**IT'S BEEN A HARD YEAR** for everyone. But as hard as it's been for us, imagine what it's been like for prisoners in Manitoba's jails.

Besides the fear of getting Covid-19, there's the mind-numbing isolation. There are no work, school or other programs to break up the day.

You can't even look forward to a visit from a loved one. The lack of programs means that you can't even work toward getting parole by complying with your correctional plan.

The John Howard staff, too, has continued to work under the most trying conditions – between lockdowns they were allowed to come in to work briefly, then back to working virtually. Programs are still being delivered and work is getting done, but it's not the same as being able to relate to the clients face-to-face.

The Correctional Service of Canada continues to be extremely understanding in their support of the Community Residential Facility (CRF) that we operate. With this support, coupled with income from grants and donors, I'm pleased to report that our financial picture continues to improve.



*Items in a Hygiene Kit prepared by volunteers with federal grant money for distribution from our Reintegration department (see more on pages 7-8).*

Another very positive step for us here at the John Howard Society of Manitoba is that Sharon Perrault has agreed to take the position of Executive Director. Thank you, Sharon and congratulations.

All of our Board meetings this year have been via Zoom. I'd like to acknowledge the work of our board members who continue to support the John Howard Society of Manitoba with their presence and their commitment to social justice.

Finally, I'd like to acknowledge the work of Kate Sjöberg. After eight years of service on our board of directors, including the role of president, Kate has decided to leave the board. We wish her well and thank her for being there through some difficult times.

*Ken Friesen, Chair of the Board  
The John Howard Society of Manitoba*

Photo: Staff

## REPORT FROM THE EXECUTIVE DIRECTOR

**THIS YEAR THE ROAD WAS BUMPY**, unpredictable, and challenging for many of us.

We had to close our doors for periods of time, work from home, and struggle to learn new computer skills and virtual platforms. Our literacy program could no longer be provided in provincial or federal institutions and the fundraiser for the literacy program was delayed until October of this year.

We started a new program, the Healing and Harm Reduction Substance Use Program, just as the pandemic occurred and had to delay implementation until the start of 2021.

However, when roads are difficult to travel on, we often find new paths to continue our journey. We worked with the staff at Manitou House to arrange for some of the men in residence to attend our open group program through a virtual platform.

Similar arrangements were made with the minimum-security unit at Stony Mountain Institution. We are exploring the option of adding a third open group with some of the men from the Pathways Unit at the institution.

Much of our work with men in the community shifted from open group sessions to one-to-one case management. Further, the literacy program has increased its community outreach and focus, which brings services to more men in the community.

The offices and building have undergone renovations that have allowed us to use our space more effectively. We purchased new computers to meet the new demands for virtual services and learned new computer skills that will serve us well in the future.

Our Cultural Room has been updated in preparation for in-person services in the future. We are grateful for provincial and federal funding that allowed us to update our resources and continue our services despite the changes brought about by the pandemic.

This year, we have learned to appreciate

the value of our health and of our connection to each other and the world around us. We have benefitted from partnerships with community agencies that have supported us, promoted our programs, and helped clients access our programs.

Staff have stepped up to the challenges and helped our organization not just survive, but in many ways, thrive. I want to thank them for their support, their hard work and their flexibility.

Clients have shown perseverance, patience and courage in continuing to access services, albeit in alternate forms. I want to thank them for the trust they have shown in us and their dedication to continue their journey of healing.



*Executive Director Sharon Perrault at a previous fundraising event for the literacy department.*

In April of this year I accepted the position of Executive Director. I am grateful for the opportunity to work with the amazing and talented people connected to the John Howard Society of Manitoba. I look forward to being part of the exciting new road ahead and am honoured that we get to walk it together.

*Sharon Perrault  
Executive Director*

*Photos: Daniel Crump*



## BUILDING REPORT

**ALTHOUGH IT WAS A DIFFICULT** year, there were also a lot positive changes. Covid-19 affected our work, it affected our workplace, and it affected us.

Thankfully, we received generous funding from several agencies and were able to make several enhancements. These changes resulted in the John Howard Society of Manitoba becoming a safer place with more functional space for staff and clients.

### BUILDING AND SAFETY

To improve building access and safety, and with the help of contractors, we installed a touchless front door entry system. Staff are now able to enter the building using electronic key fobs, which means less touching of surfaces.

The front reception can now speak with clients at the front door and allow them access to the building as needed. We are very grateful to the Winnipeg Foundation Stabilization Fund for making this possible.

To enable us to automatically open the main office door from the reception area we added an electronic strike. A similar system was installed in the halfway house, allowing staff to buzz in residents and visitors.

### CULTURAL ROOMS

On a larger scale, the small and large Cultural Rooms and the main program classroom were renovated. Again, with the help of contractors, we installed new flooring and painted the walls. The spaces are revitalized and it's made a huge difference! This is especially the case for residents in our halfway house, which is a 24-hour, 7-days-per-week supervised facility. Changes have been crucial for mental and physical health during times of pandemic lockdown.

The improvements to the Cultural Rooms were made possible by the Canadian gov-

ernment's Emergency Community Support Fund, for which we are ever so grateful.

### OFFICE

In the early stages, Covid-19 meant always being on the lookout for hand sanitizer, disinfectant wipes, face masks, etc. and buying what you could when you could! Later on, we were able to obtain some of these much needed supplies through grant funding and donations through the United Way of Winnipeg.

Covid-19 protocols and procedures were developed and added to our Employee Handbook. The handbook was also reviewed by all staff and updated, as required. With stay-at-home orders, working arrangements became more flexible and Zoom meetings a common practice.

A definite highlight was the purchase and installation of new computers for all staff. All of our computers were more than ten years old. With the new computers running faster and more smoothly (after ironing out the kinks), efficiency and productivity improved. A heartfelt thank you to the Essential Needs Fund from the United Way Winnipeg and the Richardson Foundation.

### OTHER

- The reception area was reconfigured with a new "used-donated" reception desk. This resulted in more space in the front office area. Not only is it more esthetically pleasing, it is also more conducive to physical distancing for our free clothes closet.
- Much needed roof repairs were completed.
- The Manitoba office of the Canadian Centre for Policy Alternatives continues to be our tenant on the third floor.

*Jacquie Carnevale*  
Admin/Building Manager

## REINTEGRATION DEPARTMENT

**THE YEAR 2020 WAS A DIFFERENT** year for sure. John Howard Society, along with many other community organizations, had to “re-invent the wheel” to continue helping our clients that were relying on us for continued support through this difficult time.

### COMMUNITY PROGRAMS

We started the new fiscal year working from home. We were in the middle of a program when the first Covid-19 pandemic lockdown occurred, and, because we were not yet prepared for virtual programming, we had to re-schedule participants into the next round of programs.

When we were in lockdown for a second time, we were ready for it, and our programs were not interrupted. We offered programs online and participants joined us using Zoom.

This was an adaption, but also a great way to enhance our services and reach more clients. Even though the programs suffered during this time, the program participation quadrupled in the Zoom programs compared to the first eight months of the year. It was obvious the need was there, we just had to find a way to make it happen. And we did!

We received good feedback:

“I prefer Zoom... no commuting... still feels close... don’t feel it makes a difference on my learning.”

“I’d like to say thank you for having me as part of the group, it was very educational and an eye opener.”

### Number of Participants Who Completed Programs in 2020-2021 .....

End to Aggression .....	11
Coming to Terms .....	5
Intro to Healthy Relationships ..	8
Positive Parenting Program ....	0
<b>Total .....</b>	<b>24</b>

### CORRECTIONAL CENTRES

Before the pandemic, access into institutions was common. We were attending Headingly Correctional Centre every month to give presentations on our programs and services.

This year, however, we have not been able to have access into any provincial or federal institutions. Yet, this temporary obstacle has strengthened our communication with correctional staff, and we continually work together to assist inmates with their needs for reintegration back into the community. We thank the staff in Headingly Correctional Centre, Winnipeg Remand Centre, Milner Ridge Institution, and Stony Mountain Institution, for their willingness to help us help others.

### WE FIT YOU CLOTHING CLOSET

*(Sponsored by Canadian Footwear)*

Our Clothing Closet operates every Tuesday and Thursday from 2:00-4:00 p.m. This service

### Items Distributed from the Clothing Closet 2020-2021

T-Shirts	349
Shirts	225
Socks	226
Sweaters	163
Pants	145
Toiletries	72
Underwear	87
Shorts	82
Shoes	41
Jackets	59
Hats	49
Mitts	10
Bedroom items	57
Bathroom items	20
Kitchen items	4
Other	<u>51</u>
<b>Total:</b>	<b>1,640</b>

*Total people served: 332*

is essential to our clientele, and we tried to keep it available during this year. We safely opened the Clothing Closet in June up until November, but unfortunately, due to provincial restrictions, our doors had to close. We prepared bags of clothing for released inmates, and they were picked up curbside by provincial institution staff.

We were sad to see the departure of our long-time Clothing Closet volunteer, Charlie Med. Charlie had held the Clothing Closet together for five years (1,000 volunteer hours!). Her dedication, sincerity, smiles and compassion are missed by all, especially the clients. A lot of clients came to the Clothing Closet not for clothes, but to talk with Charlie. Thank you, Charlie!

The Clothing Closet was accepting curbside donations and continues to accept donations. We always appreciate donations of jeans, underwear, T-shirts, sweaters, and jackets. Thanks especially to Canadian Footwear for making all this possible!

### HYGIENE KITS

With funding from Government of Canada's Emergency Community Support Fund, we were able to purchase supplies, assemble and begin distributing 390 hygiene kits.



*Each Hygiene Kit contains a toothbrush, toothpaste, shampoo, soap, deodorant, razor, shaving cream, comb, antibacterial wipes (two per kit), condom, disposable mask, two underwear, and two pairs of socks. Items were placed in a re-useable drawstring bag and distributed free of charge.*



*A grateful, cheerful recipient of a Hygiene Kit.*

### BIRTH CERTIFICATE PROGRAM

*(Sponsored by Assiniboine Credit Union)*

A birth certificate is an essential piece of identification, and is needed to obtain additional ID. Many of our clients lack a birth certificate. It can take a few months to get one, so we start the process while the client is incarcerated. Our goal is to make the transition from institution to community as successful as possible. If we can present them with their birth certificate upon release, it opens more doors for them. Thank you Assiniboine Credit Union for your continued support of this program.

### STAFFING CHANGES

After many years of working at the John Howard Society, **Katherine Johnston** left the Reintegration Department. **Rob DeCoste** assisted with programs in the interim. Now we welcome **Delaine Figur** assisting in the Reintegration Department, on contract.

*Tania Wiebe  
Reintegration Caseworker*

## COMMUNITY RESIDENTIAL FACILITY

**WE WOULD LIKE TO START BY** acknowledging our Community Residential Facility (CRF) staff for their hard work, dedication and continued perseverance throughout the past year. The pandemic has made work very challenging and being essential workers is not an easy job. Thank you for all that you do.

We would also like to thank our colleagues and collateral agencies. This includes staff at other CRFs, the Correctional Service of Canada, and the Winnipeg Parole Office. This reminded us that we are not alone in this and had a shoulder to lean on if needed.

Thank you also to our residents. Living in a CRF can be challenging in “normal” times, let alone during a pandemic. Our residents were understanding and took things in stride. They did their part to keep everyone safe by distancing, sanitizing and wearing masks. From all the CRF staff, thank you.

### SECOND YEAR

May 6 of this year was the second anniversary of the opening of our Community Residential Facility, now named “Four Healing Roads Lodge,” operated in connection with the Correctional Service of Canada. This year has

both been successful and challenging. Successful due to the number of improvements that we have had the opportunity to make and challenging because it has been a full year working within the Covid-19 pandemic.

Over the past two years, we have housed over 95 residents. The CRF is staffed 24 hours per day, with a capacity of 28 beds. Staff are always around to assist with housing and employment searches, resumé creation, accessing and applying for identification, or even just for a chat. While living at the CRF, residents have the opportunity to access the numerous programs offered at the John Howard Society of Manitoba.

### ‘NEW NORMAL’

During these uncertain pandemic times a “new normal” means ensuring appropriate physical distancing is maintained between beds and that sanitization is consistently completed. The CRF continues to maintain all of the public health orders and provincial restrictions that have been issued. Residents are still able to participate in programming as it is offered virtually, and many have taken the opportunity to do.

The CRF has been the recipient of two generous grants. This has allowed us to make significant improvements and provide a better space for



*Thanks to the United Way Winnipeg and the Richardson Foundation's Essential Needs Fund, we purchased new furniture with smooth surfaces that can be sanitized and meet Covid-19 cleaning protocols.*





*A portable shower provides residents with additional private space and also assists those who need to quarantine.*

the residents. The United Way Richardson Foundation's Essential Needs Fund provided us with the ability to purchase all new living room furniture, dressers, kitchen appliances, and a dining room table. This has completely changed the space for the better and has created a much more inviting environment.

The Emergency Community Support Fund (ECSF) provided by the Government of Canada by way of the Winnipeg Foundation provided the resources for us to invest in five high-quality twin and double beds, mattresses, bedroom furniture, storage lockers, an air purifier, updated electrical and a portable shower. These items have been instrumental in our ability to maintain physical distancing within the dorm room, increase the air quality during the pandemic and provide the necessities required if residents have to isolate.

### **MORE WELCOMING**

All of the improvements have helped to create a space that is much more welcoming and feels more like "home" for the residents. We would like to extend our sincere gratitude to the United Way Richardson Foundation,

Government of Canada and the Winnipeg Foundation for providing the necessary funds to the CRF to make these substantial changes.

Finally, we would like to say a big thank you to the Prison Libraries Committee for their holiday donation of hygiene supplies, socks, gloves, toques, books and candy! This was the second year the committee has done this, and their donations are always well received by residents and go a long way to put smiles on faces during the holidays.

We would also like to express our gratitude to an anonymous donor who donated brand new work jackets, work boots, socks, thermal clothing, and work gloves to the CRF. This type of donation is very essential to the CRF, as it provides residents with the required resources to begin employment.

*Rhonda Gosselin, Manager  
Community Residential Facility*

*Lynn Comberbach, Assistant Manager  
Community Residential Facility*



*Canada's Emergency Community Support Fund enabled us to purchase a number of improvements, such as beds, lamps, room dividers, and this group of lockers for residents to store items.*

## LITERACY DEPARTMENT

**FOR MANY YEARS THE FOCUS** of the literacy department of the John Howard Society of Manitoba (JHSM) has been on providing services to men in prisons. We offered programs in provincial and federal institutions, including the Winnipeg Remand Centre, Milner Ridge Correctional Centre, Headingley Correctional Centre, and Stony Mountain Institution.

In these centres we offered one-to-one tutoring, a peer tutoring program, a fathers-read-to-their-children program called Get The Story Out, and a newsletter written by inmates called *The Inside Scoop*.

Due to Covid-19, however, since March 2020 all provincial and federal institutions have suspended programming brought in from the outside.

Our inability to access our clients in face-to-face encounters has forced us to rethink our literacy programming and to ask ourselves how we can best address the literacy and mental health needs of our clients in the present situation. Many of our clients were very vulnerable before the pandemic began and now they are even more so. How can we provide services that meet their needs?

### NEW COMMUNITY CONNECTIONS

Our first shift has been to undertake extensive community outreach. We have been in touch with numerous halfway houses including Manitou House run by the Native Clan Organization, United Church Halfway Homes, Tamarack Recovery Centre, Osborne Community Correctional Centre, and Red Road Lodge. We are presently providing programming in the form of one-to-one Zoom tutoring to some of these organizations, and hope to extend our services to others as soon as conditions allow.

The tutoring sessions we provide are available on demand, 9-5 during the week, with

the possibility of evening tutoring. Learning materials are sent to learners as files attached to emails and then discussed and corrected during the Zoom sessions. The tutoring is learner-centred, tailored to the needs of the individual learners, and can cover a variety of themes and skill sets, depending on the interests, goals and levels of the learners.

Some of the choices available to learners include basic writing skills such as printing and writing practice, review of punctuation, sentence structure, paragraph structure and basic English grammar, as well as writing emails and brief essays. Learners can also work on their basic reading skills and improve their basic math skills.

After an initial assessment, materials are provided at the appropriate level. We also provide assistance in developing basic literacy skills for daily life tasks. These include preparing a resume and cover letter, preparing a budget, and learning the computer skills necessary to fill out forms, for example when applying for a bank account or renting an apartment.

### EXPANDED LITERACY CENTRE

We are also working to expand our programming for the community by creating a literacy centre at our office at 583 Ellice Avenue. The



The John Howard Society of Manitoba office is located at 583 Ellice Avenue in Winnipeg.

creation of the centre will enhance our ability to reach clients in the community and will have a positive impact on our clients' reintegration into society.

The centre will provide help in meeting the literacy needs of our clients as they attempt to reintegrate into society. Many of our clients have weak skills that make reintegration in the digital age very difficult. They need assistance in acquiring birth certificates, social insurance cards and photo ID, in filling out job applications, creating a resume, finding a family doctor, and applying for an apartment or a bank account. Some of our clients can't understand the labels on food, which makes it difficult for them to eat a healthy diet.

Many of our clients are hindered in their reintegration by their weak or nonexistent computer skills in a world where almost everything is done online. Other men need to complete courses that will allow them to enter trade school. We also have clients who immigrated to Canada and whose English skills have hindered their ability to integrate into Canadian society.

Our Ellice Avenue literacy centre will provide these necessary services to our clients or will arrange for them to attend other programs that will meet their needs. We will provide one-to-one tutoring and assistance both by staff and volunteers.

## THE INSIDE SCOOP

Another new initiative we are undertaking is to extend into the community the outreach of our newsletter, *The Inside Scoop*.

In *The Inside Scoop* we collect and publish stories, poetry and artwork from individuals in custody. This provides a creative outlet for their literacy skills and gives them the opportunity to share their skills with others.

*The Inside Scoop* is distributed nationally.

We plan to open up the submission process to institutions that we have not been serving, including prisons outside of Southern Manitoba, as well as to residents of halfway houses and treatment centres in the community.

## GET THE STORY OUT

In our Get the Story Out program, we record fathers reading stories for their children and then deliver the gift-wrapped recording and book to the child's family or caregiver.

We plan to make this program available to men outside the prison system who are living in halfway houses and treatment centres in the community. This will allow men living away from their families to maintain a relationship with their children.

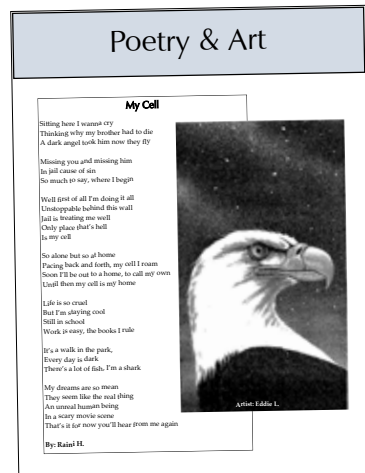
## JHSM WORKBOOKS

Another new initiative of the literacy department is the rejuvenation of the JHSM workbooks. There are currently twenty JHSM workbooks in our active catalogue. They are available free-of-charge as digital files sent to institutions. Staff at institutions then print and distribute them when they are requested by inmates. Most of these workbooks

were written over twenty years ago and haven't been revised since their original publication.

We plan to revise and update three workbooks that we feel are most relevant to the need of our clients in the Covid and post-Covid world. These workbooks are *Understanding Anger; Stress, Anxiety and Depression; and Repairing the Harm*.

We have recently completed a new workbook on *Blended Families* written by Linda Campbell of the Native



*The Inside Scoop is available as PDFs online at [johnhoward.mb.ca/inside-scoop](http://johnhoward.mb.ca/inside-scoop).*

Clan Organization in collaboration with the JHSM literacy department and would like to produce another new workbook entitled *Adult Survivors of Child Abuse*.

All of these workbooks aim to aid in the healing process which is at the heart of changing unhealthy and dangerous behaviours. Not only will these workbooks be available in the community, they will also be available to inmates who will be able to use them by themselves in order to develop their literacy skills and promote self-reflection. The workbooks will serve to facilitate self-learning in understaffed institutions where men spend long hours in their cells.

The revision of three existing workbooks and the creation of a new workbook will benefit both clients in the community and those in prisons, allowing them to have a better understanding of their behaviour.

## GALA FUNDRAISING EVENT

The fourth annual Peter Gzowski Invitational Fundraising Event in support of the literacy department of the JHSM will be held on October 21. It will be hosted by Rick Mercer and Terry MacLeod, and will feature a mix of national and local media celebrities, including author Louise Penny and a local Poet Laureate Katherena Vermette, as well as the presentation of the Peter Gzowski Awards given to an outstanding teacher and student. Music will be provided by Stephen Fearing, Ashley MacIsaac and Twin Flames. Because of Covid uncertainties, this will be a virtual event for ticket-holders only (suggested donation of \$25).

It has been a difficult year for the literacy department of the JHSM, but going forward we anticipate being stronger and more diverse, with greatly enhanced outreach in the community as well as a reinvigorated presence in the prisons, once

again open for programming.

## THANKS TO VOLUNTEERS

Thanks to our volunteers who continue to provide tutoring, now online in the form of Zoom lessons. A special thanks to Tim Brandt, who has been instrumental with the Get The Story Out program and the most recent issue of *The Inside Scoop*. We are also pleased to report that volunteer Annica Dickens was hired part-time to work in our department.

Joel Simkin, Literacy Instructor

Support literacy AND be entertained!



# Gala for Literacy

**October 21 8:00 p.m. 2021**  
45 min. event Online

In support of the literacy department of the John Howard Society of Manitoba



Rick Mercer  
Main Host



Katherena Vermette  
Poet Laureate

Featuring  
Rick Mercer  
Terry MacLeod

Readings  
Katherena Vermette  
Louise Penny

Music  
Twin Flames  
Stephen Fearing  
Ashley MacIsaac

Literacy awards  
Teachers, students

Tickets (suggested \$25):  
[jhsm.crowdchange.ca](http://jhsm.crowdchange.ca)

**John Howard**  
THE JOHN HOWARD SOCIETY OF MANITOBA  
We work with men before, during, and after incarceration.

Thanks to our sponsors:



The JHSM literacy program operates in partnership with Manitoba Adult Learning and Literacy.



## HEALING & HARM REDUCTION SUBSTANCE USE PROGRAM

### THE HEALING AND HARM REDUCTION

Substance Use Program (also referred to as SUAP) is a three-year demonstration project funded by Health Canada.

The program aims to provide a safe place for men to attend open group sessions, create individualized case plans specific to their needs, and receive support from an Indigenous Spiritual Advisor and one-to-one support with their own Caseworker.



*For open-group sessions, we recently renovated our Cultural Room at the John Howard Society of Manitoba. During pandemic restrictions sessions with individuals and groups are held online via Zoom.*

### OPEN-GROUP SESSIONS

Through 16 open-group sessions, men have the opportunity to explore the benefits of harm reduction, learn and practice healthy coping strategies, learn new strategies for realistic change in their use of substances, and to better understand and connect their past traumas and underlying reasons for their substance use.

### CULTURAL SERVICES

The program model includes instruction from an Indigenous Spiritual Advisor to help cultivate and build on strength, courage and healing from a traditional and cultural perspective. Teachings and ceremonies are related to session topics and client needs.

### IMPACT OF COVID-19

Due to Covid-19 public health measures, the John Howard Society of Manitoba has had to look at new ways of facilitating programming. Originally, the Healing and Harm Reduction Substance Use Program was scheduled to start in person groups in the summer of 2020.

However, given the continued provincial public health orders, and in-person limitations, we had to rethink how to facilitate the program with our community members. Happily, in January 2021 we launched an online option on Zoom!

### CASES FROM INSTITUTIONS

We opened a total of 22 files by the end of our fiscal year on March 30, 2021. These included the following:

- 9 from Stony Mountain Institution
- 6 from Native Clan Organization
- 1 from Four Healing Roads Lodge (JHSM Correctional Residential Facility)
- 1 from Community Correctional Center
- 1 from Manitoba Youth Center
- 2 from Manitoba Justice (Probations)
- 1 from Main Street Project
- 1 as a self-referral

From the 22 files opened, 12 intakes were completed and 8 participants attended at least one Zoom session.

*Melissa Nolin and Robert DeCoste  
Program Caseworkers*

## CANADA BORDER SERVICES AGENCY

**IN THE PAST YEAR**, the John Howard Society of Manitoba has continued to deliver services in the Community Case Management Supervision program in collaboration with the Canada Border Services Agency (CBSA).

Here at the John Howard Society of Manitoba we help clients to stabilize while the immigration process is ongoing. These are individuals who have either violated Canadian law or are in violation of Canada's immigration policies (for example, they may have overstayed their visas).

We have had seven clients referred to us by the CBSA in the past year. One was declined because she refused to participate in the program. It should be noted that this is a voluntary program and it is up to the individual to either accept or refuse participation. Three clients were removed and one "graduated." This means he did exceptionally well, and, based on a recommendation from CBSA, we have discontinued supervision for him and

he continues to reintegrate in the community while the immigration process is ongoing.

The Community Residential Facility (CRF) operated by the John Howard Society of Manitoba has contributed substantially to the stability of the individuals under our supervision. High risk clients are usually accommodated in the residence at the CRF. Based on CBSA's assessment, some clients are referred for counselling and other receive treatments for mental health.

The CBSA has been very supportive in our implementation of the program and we have an excellent relationship with them. The John Howard Society of Manitoba continues to deliver services in the Community Case Management Supervision program, and the clients have all expressed their gratitude for the services provided.

*Ansu Daramy*  
Community Release Caseworker

## BAIL NAVIGATION PROGRAM

**THE BAIL NAVIGATION** program took a hiatus the past fiscal year during the unforeseen circumstances surrounding the global pandemic.

Due to the lockdown, prior to April 1, the Province of Manitoba ceased funding which resulted in the program's inactivity. As the year went on, so did discussions regarding resuming the program.

We are pleased to report approval for funding for the new upcoming year.

*Tal Stimpson*  
Bail Navigation Program Caseworker



*Manitoba Provincial Law Courts (2017)*

## STAFF LISTING

### AS OF SEPTEMBER 2021

**Sharon Perrault**, *Executive Director*  
**Rhonda Gosselin**, *Residence Manager*  
**Lynn Comberbach**, *Assistant Residence Manager*  
**Shuping Zhang**, *Accountant*  
**Melissa Nolin**, *Program Caseworker- Healing and Harm Reduction Substance Use Program*  
**Robert DeCoste**, *Program Caseworker- Healing and Harm Reduction Substance Use Program*  
**Tal Stimpson**, *Bail Navigation Program Caseworker*  
**Tania Wiebe**, *Reintegration Caseworker*  
**Ansu Daramy**, *Community Release Caseworker (CBSA)*  
**Joel Simkin**, *Literacy Instructor*  
**Annica Dickens**, *Literacy*  
**Aiden Enns**, *Communications and Special Initiatives*  
**Jacque Carnevale**, *Admin/Building Manager*

*Residence Staff:* **David Cafferty**, **Thomas Colbert**, **Ed Cooke**, **Colin Creally-Johnson**, **Patrick Creally-Johnson**, **Shane David**, **Reid Kotschorek**, **Adam Penner**,

## BOARD OF DIRECTORS

### 2020-2021 FISCAL YEAR

**Ken Friesen** - *Chair*  
**Zilla Jones** - *Deputy Chair*  
**Katharina Maier** – *Secretary*  
**Scott Stockwell** – *Treasurer*  
**Gilbert Fredette** – *Member at Large*  
**Kate Sjoberg\***  
**Ryan Beardy**  
**Alastair Clarke**  
**Chantal English**  
**Phil Lancaster**  
**Laura Malmquist**  
**Tal Stimpson** - *Staff Representative*

*\*Indicates no longer on the board.*



*Thanks to United Way Winnipeg and the Richardson Foundation's Essential Needs Fund we were able to upgrade the computers in our office.*

June 26, 2021

## INDEPENDENT AUDITOR'S REPORT

**To the Board of Directors of The John Howard Society of  
Manitoba, Inc.:**

### *Opinion*

We have audited the accompanying financial statements of The John Howard Society of Manitoba, Inc. (The Society), which comprise the statement of financial position as at March 31, 2021 and the statement of operations and changes in net assets and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Society as at March 31, 2021, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

### *Basis for Opinion*

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Society in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### *Other Matter*

Our examination did not extend to the budget which has been provided as additional information and therefore we do not express an opinion concerning the budget.

### *Responsibilities of Management and Those Charged with Governance for the Financial Statements*

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Society's financial reporting process.

### *Auditor's Responsibilities for the Audit of the Financial Statements*

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

### *Scarrow & Donald LLP*

Chartered Professional Accountants  
Winnipeg, Canada

For this communication, together with the work done to prepare this communication and for the opinions we have formed, if any, we accept and assume responsibility only to the addressee of this communication, as specified in our letter of engagement.

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SCARROW & DONALD, CHARTERED PROFESSIONAL ACCOUNTANTS, LLP

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THE JOHN HOWARD SOCIETY OF MANITOBA, INC.

STATEMENT OF FINANCIAL POSITION

	March 31	
	2021	2020
<b>ASSETS</b>		
<b>Current assets:</b>		
Cash (Note 4)	\$ 211,155	\$ 29,034
Accounts receivable	221,541	121,425
GST recoverable	4,511	3,566
Prepaid expenses	15,323	14,017
	<u>452,530</u>	<u>168,042</u>
<b>Capital assets (Note 3)</b>	<u>216,223</u>	<u>250,468</u>
	<u>\$ 668,753</u>	<u>\$ 418,510</u>
<b>LIABILITIES</b>		
<b>Current liabilities:</b>		
Accounts payable	\$ 172,942	\$ 111,331
Deferred revenue	114,879	84,667
Commercial loan payable (Note 5)	299,386	328,760
	<u>587,207</u>	<u>524,758</u>
<b>Deferred contributions related to capital assets (Note 6)</b>	<u>21,090</u>	<u>31,135</u>
	<u>608,297</u>	<u>555,893</u>
<b>NET ASSETS</b>		
<b>Net assets</b>	<u>60,456</u>	<u>(137,383)</u>
	<u>\$ 668,753</u>	<u>\$ 418,510</u>

APPROVED BY THE BOARD:

 Director\*

 Director\*

\*Signatures intentionally blurred.

## THE JOHN HOWARD SOCIETY OF MANITOBA, INC.

## STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS

	Year ended March 31		
	Budget	2021	2020
	(unaudited)		
<b>Revenues:</b>			
Administrative and other revenue (Note 9)	\$ 88,671	\$ 92,942	\$ 78,650
Amortization of deferred contributions related to capital assets (Note 6)	23,669	21,845	23,638
Bail Navigator Pilot Project (Schedule A)	-	-	73,000
Community Residential Facility (Schedule D)	707,666	664,113	492,188
Donations and memberships	3,000	7,630	30,676
Healing Program for Indigenous Men (Schedule C)	44,749	50,996	76,000
Health Canada - SUAP (Schedule E)	95,926	93,858	-
Indigenous Women's Healing Centre	-	-	3,261
Province of Manitoba-			
Department of Justice	62,100	77,284	69,000
Department of Advanced Education and Training	76,340	72,250	76,340
Ogijita Pimatiswin Kinamatwin (Schedule B)	249,662	305,610	164,488
Oshki Giizhig	25,000	43,110	25,000
Other grants	5,000	-	38,198
Rent	47,678	60,831	62,053
Fundraising	8,000	7,681	19,118
The John Howard Society of Canada	115,160	125,798	111,102
The Winnipeg Foundation	119,427	118,968	126,588
United Way	161,183	236,405	215,179
Total revenue	1,833,231	1,979,321	1,684,479
<b>Expenses:</b>			
Amortization of capital assets	42,801	46,125	42,950
Bail Facilitation Pilot Project (Schedule A)	-	-	74,056
Building	117,354	91,065	95,108
Community Residential Facility (Schedule D)	665,927	626,573	504,238
General	41,254	26,760	49,872
Healing Program for Indigenous Men (Schedule C)	44,749	43,396	76,001
Health Canada - SUAP (Schedule E)	95,926	93,858	-
Interest on commercial loan	16,500	15,605	17,052
Membership services	2,442	2,411	2,270
Office	12,542	8,877	11,958
Ogijita Pimatiswin Kinamatwin (Schedule B)	249,662	281,292	181,173
Oshki Giizhig	25,000	43,110	25,000
Program - other	84,142	115,155	132,073
Salaries and benefits	423,370	387,255	470,557
Total expenses	1,821,669	1,781,482	1,682,308
<b>Difference between revenues and expenses</b>	\$ 11,562	197,839	2,171
<b>Net assets, beginning of year</b>		(137,383)	(139,554)
<b>Net assets, end of year</b>		\$ 60,456	\$ (137,383)

## THANK YOU TO OUR FUNDERS

2020-2021

### THE GOVERNMENT OF CANADA

- Department of Justice Canada
- Employment and Social Development Canada (via John Howard Society of Canada)
- Correctional Service Canada
- Canada Border Services Agency
- Health Canada

### PROVINCE OF MANITOBA

- Department of Justice
- Manitoba Department of Education and Training - Adult Literacy and Learning

### FOUNDATIONS AND FRIENDS:

- United Way of Winnipeg
- The Winnipeg Foundation
- PGI Canada
- Assiniboine Credit Union
- Canadian Footwear
- Birchwood
- Winnipeg Free Press
- Tamarack Recovery Centre
- Native Clan Organization
- United Church Halfway Homes
- Private Donors and Supporters

*We thank all our supporters for their encouragement and generosity.*

Canada

Manitoba



Birchwood

Money doing more.  
Assiniboine  
CREDIT UNION

